



**The CPD Standards Office**

**CPD PROVIDER: 21951**

**2019 - 2021**

[www.cpdstandards.com](http://www.cpdstandards.com)

The CPD Standards Office officially confirms that DORCHESTER COLLECTION ACADEMY Provider No. 21951 has been successfully assessed as course provider, and has received formal independent CPD accreditation for the following course title/s:

Course title	Duration	CPD credit	Reference	Fee
Fundamentals of great service	Half day	4 hours	21951/2	£350
Ultimate customer experience	Half day	4 hours	21951/3	£350
Creating brand 'you'	Half day	4 hours	21951/1	£350
Luxury mindset: how to be	Full day – 1 day	8 hours	21951/4	£1,200
Managing luxury: how to act	Full day – 1 day	8 hours	21951/5	£1,200
The Coaching habit	Full day – 1 day	8 hours	21951/11	£1,200
Leading change projects	Full day – 1 day	8 hours	21951/10	£1,200
Interviewing and selection	Full day - 2 days	16 hours	21951/9	£2,400
Practical Training Certificate (Level 1)	Full day - 3 days	24 hours	21951/7	£5,595
Introduction to Effective Training Certificate (Level 1)	Full day - 1 day	8 hours	21951/6	£2,250
Group Training Certificate (Level 2)	Full day - 3 days	24 hours	21951/8	£5,595

*All prices shown are exclusive of VAT. Fee per person, per course.*

Delegates attending any of the above accredited courses can request a CPD Certificate of Attendance and can record their attendance towards their formal CPD requirements for their professional body, institute or employer.

For expert advice and guidance on your development goals and finding the right training programme, please contact our team of specialists.

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