

BOOKING AND CANCELLATION POLICY

- · Guards Polo Academy at Coworth Park operates within the polo season, which is between April 1 and September 30 (inclusive). Lessons are only available during this time.
- · Lessons are available between 10am and 4.30pm, Sunday to Tuesday. (Please note our polo ponies rest on a Monday).
- · Bookings must be made 48 hours in advance to guarantee availability.
- · Bookings are deemed provisional until a completed rider information form is received, at which point it will then be confirmed.
- · A 100% charge will be made for cancellations made within 24 hours of your lesson start time. Cancellations made prior to this period will not be charged.
- · Bookings made with blocks on a regular weekly basis are subject to a seven-day cancellation policy.

TERMS & CONDITIONS

- · Riders must be over the age of 14 to take part.
- · When participating in any equestrian activity, we advise you to ensure you have personal accident insurance. Riding is a risk sport.
- · No dogs allowed in the stables or riding areas.
- · No smoking allowed in the stable areas.
- You are required to wear a polo hat approved to current safety standards whenever participating in riding activities or handling horses. The chin strap must always be fastened when riding.
- · If you do not have the required safety equipment, Coworth Park will provide suitable hats, boots, half chaps, gloves and body protectors.
- · All instructors are trained and competent to teach at their detailed level, as well as being first aid trained.
- · Please arrive in good time before your booked session time to be fitted for riding equipment, as we cannot extend lesson times for those who arrive late.