

## SOUND BITES SESSIONS: FEBRUARY TO MARCH 2019

*£99 (excluding VAT), per person, per session*

These highly interactive modules give people a thorough understanding of luxury service and what is required to be an inspirational leader in a luxury market, no matter what the industry. Each course delves deep into the topic giving you the ultimate learning experience.

INSPIRATIONAL LEADERSHIP		
Selecting your leadership style	Thursday, February 14	09:00-11:00
Priority management	Friday, February 15	09:00-11:00
Handling difficult conversations	Tuesday, February 19	09:00-11:00
Networking skills	Thursday, February 21	09:00-11:00
Motivating different generations	Friday, February 22	09:00-11:00
Presenting your thoughts with impact	Tuesday, February 26	09:00-11:00
Creating the ultimate employee experience	Thursday, February 28	09:00-11:00
Creative thinking	Friday, March 1	09:00-11:00
Cultural legacy	Tuesday, March 5	09:00-11:00
Leading change projects	Friday, March 8	09:00-11:00

To make a booking, please contact: [dcacademy.DCL@dorchestercollection.com](mailto:dcacademy.DCL@dorchestercollection.com) or telephone: +44 (0)20 7319 7590.

All programmes include refreshments and complimentary WI-FI. Rates exclude VAT. Limited availability. To privatise a session for your company, please note that we will require a minimum of 6 people. All sessions must be prepaid by bank transfer prior to the date of the course to attend.

## **INSPIRATIONAL LEADERSHIP SOUND BITE SESSIONS – DESCRIPTIONS**

**Selecting your leadership style:** This workshop looks at being dynamic in your approach to leading individuals and selecting an appropriate style support the employee to be “the best version of themselves.

**Priority Management:** Take control of your priorities and realign them to your purpose.

**Handling difficult conversations:** This session will help you to proactively engage in managing difficult conversations in order to help your people flourish and create an action plan for overcoming personal resistance to having the conversation.

**Networking Skills:** You will learn to develop the confidence and skills to enable you to build a successful people network; enabling you to flourish through utilisation of robust resource base, while understanding the benefit of networking within your business.

**Motivating different generations:** Working with different generations presents challenges but as well opportunities that these different generations bring to your team. With this in mind, Motivating different generations identifies a motivation strategy that works for your team.

**Presenting your thoughts with impact:** Identify areas of development and apply corrective suggestions to the way you present, to develop your ability to express your thoughts with impact to one person or a group of people.

**Creating the ultimate employee experience:** In this session, we will identify the guiding fundamentals that aid the process of building an exceptional employee experience. Learning to map and plan your company’s employee experience journey to compliment your customer experience.

**Creative thinking:** Thinking creatively is often seen as a barrier to people. This course explores how anyone can be creative, given the right mind-set, environment and practice.

**Cultural legacy:** Culture is a complex topic. Within a workplace culture there will be sub-sets of cultures throughout. This course looks at how to define your workplace culture giving you the power to effect a change in impetus where needed.

**Strategic thinking:** Setting a strategy is often viewed as being similar to a vision or goals. This course breaks down what strategy is and how it is used in a different businesses to direct a company towards the future and its ultimate vision.

**Leading change projects:** This session takes a deep dive into the effects of change at a visceral level and how, as a leader you can learn about your team to successfully navigate through times of workplace change. Taking a look at the values and belief systems of individuals and teams that could derail the transformation you are looking for. Discover how to recognise and navigate your way to a successful change project.