

## CPD accredited training courses calendar

Day	Programme	Duration	CPD credit	Fee
<b>SEPTEMBER 2019</b>				
Wednesday, September 25 <sup>th</sup>	The coaching habit	9AM – 5.30PM	8 hours	£1,200
<b>OCTOBER 2019</b>				
Tuesday, October 1 <sup>st</sup>	Luxury mindset: how to be	9AM – 5.30PM	8 hours	£1,200
Thursday, October 17 <sup>th</sup>	Managing luxury: how to act	9AM – 5.30PM	8 hours	£1,200
Tuesday, October 22 <sup>nd</sup>	Fundamentals of great service	9AM – 1PM	4 hours	£350
<b>NOVEMBER 2019</b>				
Tuesday, November 5 <sup>th</sup>	Leading change projects	9AM – 5.30PM	8 hours	£1,200
Thursday, November 14 <sup>th</sup>	Luxury mindset: how to be	9AM – 5.30PM	8 hours	£1,200
Tuesday, November 19 <sup>th</sup>	Creating brand you	9AM – 1PM	4 hours	£350
Thursday, November 21 <sup>st</sup> & 22 <sup>nd</sup>	Interviewing and selection (2 days)	9AM – 5.30PM	16 hours	£2,400
<b>DECEMBER 2019</b>				
Thursday, December 12 <sup>th</sup>	Ultimate customer experience	9AM – 1PM	4 hours	£350

All prices shown are exclusive of VAT. Fee per person, per course.

Delegates attending any of the above accredited courses can request a CPD Certificate of Attendance and can record their attendance towards their formal CPD requirements for their professional body, institute or employer.

For expert advice and guidance on your development goals and finding the right training programme, please contact our team of specialists. [dcacademy.dcl@dorchestercollection.com](mailto:dcacademy.dcl@dorchestercollection.com)

All sessions to be prepaid via bank transfer prior to the session date.